



blackhillsenergy.com  
help@support.blackhillsenergy.com  
888-890-5554  
Facebook @blackhillsenergy  
Twitter @bhenergy

Account: 5366 2992 24

Service for: DAVID IMBERTI

Bill date: 5/10/2024

Service address: 404 CARTWRIGHT RIPPEY,IA

Previous balance: \$76.63  
Payment received 4/15/2024: -\$76.63  
New charges: \$41.79

**\$41.79**  
Due by 5/30/2024

### May energy usage

Meter read dates: 4/10/2024 - 5/9/2024

View your usage details at [blackhillsenergy.com/my-account](https://blackhillsenergy.com/my-account)

This month



Last year



### May billing summary

Billing period: 4/10/2024 - 5/9/2024 (29 days)



### Reasons your bill may have changed since last month

- ↓ The current billing period is 1 day shorter
- ↓ You used less energy

Total new charges: **\$41.79**

View the breakdown of your charges on the next page

### Did you know

Learn more at [blackhillsenergy.com/bill](https://blackhillsenergy.com/bill)

**Check for meter damage**  
Avoid a potential gas leak. Check your meter after storms for damage.  
[blackhillsenergy.com/safety](https://blackhillsenergy.com/safety)

**Call before you dig**  
Utility lines are out of sight, not out of mind. Call 811 first.  
[blackhillsenergy.com/811](https://blackhillsenergy.com/811)

**Enroll in Service Guard**  
Protect appliances from breakdowns and get your first month free!  
[blackhillsenergy.com/service-guard](https://blackhillsenergy.com/service-guard)

Account number: 5366 2992 24

Detach and return with payment

Due by 5/30/2024 **\$41.79**  
Amount enclosed:

**BH**  
Black Hills Energy  
Ready  
PO BOX 6001  
RAPID CITY SD  
57709-6001  
**BILL ENCLOSED**



Help your neighbors in need with a gift to Black Hills Corp. Foundation. For more information visit [blackhillsenergy.com/blackhillscare](https://blackhillsenergy.com/blackhillscare) or scan the QR code.



2119 1 AV 0.507 0224169-BHES269941-ST.1GRP\_0-0719775002119  
DAVID IMBERTI  
PO BOX 445  
T:8 PERRY IA 50220-0445



BLACK HILLS ENERGY  
PO BOX 7966  
CAROL STREAM IL 60197-7966

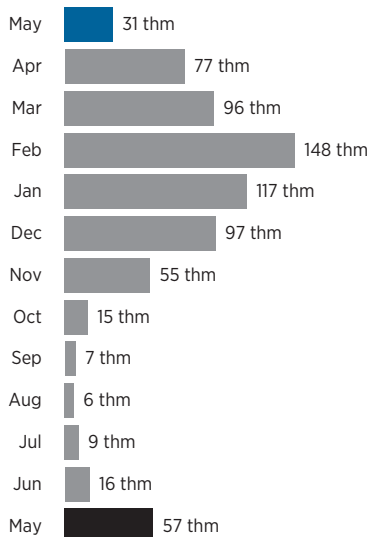
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**DAVID IMBERTI**  
**Account:** 5366 2992 24  
**Service address:** 404 CARTWRIGHT RIPPEY,IA

## Usage history



## Messages

If you smell natural gas, leave the area immediately and call 911 and then call Black Hills Energy at 888-890-5554.

A \$0.63 late fee will be charged if full payment isn't received by the due date.

As part of the regulatory rate review filed with the Iowa Utilities Board on May 1, 2024, an interim change in rates will be effective May 11, 2024. For more details, visit [blackhillsenergy.com/IA-rates](http://blackhillsenergy.com/IA-rates).

## May bill details

[blackhillsenergy.com/bill](http://blackhillsenergy.com/bill)

### Rate Schedule Residential General Service (IA001)

Meter: **NGM652098**

#### Therms

Reading	5/9/24	<b>4709</b>	Hundred Cubic Feet (CCF)
Reading	4/10/24	<b>- 4678</b>	Hundred Cubic Feet (CCF)
		<b>31</b>	Hundred Cubic Feet (CCF)
		<b>x 0.98100</b>	Gas Pressure Factor
		<b>x 1.0252</b>	BTU Factor
		<b>31</b>	Total Billable Therms

**Delivery and distribution:** Costs to bring energy to your address. **\$22.56**

#### Billing Details for 04/10/24 - 05/09/24, 29 days.

Customer Charge	\$18.25
Base Rate 31 therms @ \$0.13905	\$4.31

#### Energy supply: Cost of natural gas. **\$18.11**

#### Billing Details for 04/10/24 - 05/09/24, 29 days.

PGA 31 therms @ \$0.60742, 20/29 days	\$12.99
PGA 31 therms @ \$0.5317, 9/29 days	\$5.12
2021 Polar Vortex 31 therms @ \$0.00	\$0.00

**Other costs: Credits, adjustments and other charges. **\$0.71****

#### Billing Details for 04/10/24 - 05/09/24, 29 days.

ECCR 31 therms @ \$0.01954	\$0.61
Rate Case Expense	\$0.10

**Taxes and fees: Local and state taxes and fees. **\$0.41****

#### Billing Details for 04/10/24 - 05/09/24, 29 days.

County Sales Tax \$41.38 @ 1%	\$0.41
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**Total charges this month **\$41.79****



**Go paperless**  
 Deliver your bill to your email instead of your mailbox.  
[blackhillsenergy.com/paperless](http://blackhillsenergy.com/paperless)



**Black Hills Cares**  
 We help our neighbors who struggle to pay their energy bills.  
[blackhillsenergy.com/assistance](http://blackhillsenergy.com/assistance)



Manage your account at [blackhillsenergy.com/my-account](http://blackhillsenergy.com/my-account)

- Save payment options for future use
- Start, stop and transfer service
- View usage details
- See your billing and payment history
- Download bill statements
- Change your address



Find ways to pay your bill at [blackhillsenergy.com/pay](http://blackhillsenergy.com/pay)

**Log in to pay**  
 Pay through your online account.

**Guest pay**  
 Pay without logging in.

**Auto pay**  
 Set up recurring payments for your bills.

**By phone**  
 Call 888-890-5554 to use our automated phone system.

If you wish to dispute any charges on your bill, please contact us at 888-890-5554. If we're unable to resolve your issue, you have the right to contact the Iowa Utilities Board by calling 515-725-7321 or toll-free at 877-565-4450; writing to 1375 E Court Ave., Rm 69, Des Moines, Iowa 50319; or emailing [customer@iub.iowa.gov](mailto:customer@iub.iowa.gov). Tariff and rate schedule information is available at [blackhillsenergy.com/rates](http://blackhillsenergy.com/rates).

